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Practical Process 1 engineering

A Process Engineering Center was established at the Jet Propulsion Laboratory (JPL). The mission of the center is to provide interns consulting to projects at JPL, California Institute of Technology, and NASA in process engineering /reengineering. Specifically, engineers in the center provide support such as:

- Leadership in process engineering/reengineering concepts, approaches, and methods
- Process Team training
- Process analysis, modeling, and simulation
- Benchmarking for industry best practices methods and tools
- Process metrics
- Reengineering program and process monitoring techniques and metrics
- Change management support
- Coordination with information Technology and Human Resources
- Use of the JPL Process Engineering Laboratory

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*The order of the authors' names is alphabetical since their contribution to this work was equal.